

Brief Report on NUHM Consultants' Orientation

Date :- 28.07.2014 and 29.07.2014.

Venue :- UHI- Lucknow office.

Facilitators:-

- Dr. M. R. Gautam – GM, Urban Health, SPMU-NHM, Lucknow.
- Dr. Usha Gangwar – DGM, Urban Health, SPMU- NHM, Lucknow.
- Mr. K.P. Singh – State Project Director, Health for Urban Poor, PFI- Lucknow.
- Mr. Mukesh Kumar Sharma – State Programme Manager, UHI- Lucknow.
- Mr. Som Sharma – Manager – Lucknow City and Govt. liasoning.
- Mr. Gaurav Sharma – Senior Technical Officer- IT, FRHS- Lucknow.

Participants:-

- Ashish Kumar – Consultant NUHM- Lucknow.
- Ms. Kanchan Srivastava – T.O. Monitoring, Lucknow.
- Mr. Amit Pathak – T.O. Monitoring, Agra.
- Ms. Shilpa Sharma – T.O. Monitoring, Moradabad.
- Ms. Ragini Singh – T.O. Monitoring, Varanasi.
- Mr. Kirpal Singh – Consultant NUHM, Saharanpur.
- Mr. Jitendra Kumar Verma – T.O. Monitoring, Farrukhabad.
- Ms. Richa Srivastava – T.O. Monitoring, Allahabad.
- Mr. Ravishankar Jha – Consultant NUHM, Jhansi.
- Mr. Deep Narayan Shukla – Consultant NUHM, Faizabad.
- Mr. Ashish Dixit Sagar – Consultant NUHM, Chitrakoot.
- Mr. Tapash Dakuya – T.O. Monitoring, Bareilly.
- Mr. Anuresh Singh – Consultant NUHM, Gonda.
- Mr. Manoj Pandey – T.O. Monitoring, Gorakhpur.
- Mr. Sanjay Kumar Yadav – T.O. Monitoring, Kanpur.
- Ms. Sarita Gupta – NUHM support Consultant.
- Ms. Kanchan Srivastava – T.O. Monitoring, Lucknow.

Ms. Kavita Ojha, T.O. Monitoring, Mathura was absent due to leave. Three positions for Basti, Azamgarh and Meerut divisions are yet to be filled.

Agenda of the meeting for first day was shared with participants and facilitators. A copy is attached for reference.

Ms. Kanchan welcomed the participants in the Orientation programme and facilitated their introduction.

Mr. Som provided with a brief outline of Orientation programme purpose, design and expected outcome. It was explained that the request for supporting NUHM roll-out in all divisions / districts of the state was received by UHI on behalf of the extensive works done with urban

poor population in eleven cities. The experiences and strategies of UHI are felt to be explored for scale-up and replication all across the state. He explained that T.O. Monitoring and NUHM Consultants are expected to fulfill the dual role of scaling-up the UHI strategies in hitherto non-UHI districts and supporting roll-out of planned NUHM strategies in all cities in consultation with government health officials.



Mr. Mukesh explained the logistic and institutional arrangements of NUHM Consultants. It was explained that UHI staffs in the position of T.O. Monitoring will continue to work as earlier from their respective UHI offices. In addition they will have to support NUHM roll-out activities in their districts and other districts of the division. NUHM Consultants will be based at the remaining nine divisional headquarters for which state health officials are being requested to provide with a sitting arrangement either at the office of the Additional Director or with the Divisional PMU. This would facilitate a smooth coordination between health officials and their requirements for the NUHM roll-out in their respective districts. He explained that NUHM consultants may be provided with a mobile phone, a laptop with internet connection facilities soon.

Mr. Mukesh also took a brief session explaining about five strategies of UHI. These are Quality service delivery which includes post-partum integration, Client outreach and community mobilization, Social marketing, mass & mid-media and support to government programs in policy framing & implementation.

Mr. Ashish took a brief session explaining broader contours of the National Urban Health Mission at the national levels and at the state level. He explained that the slum population of an NUHM city is as important an indicator of planning as urban population of the city. There are certain strategies like UPHC and ANM which are planned according to the city population figures while others like Urban ASHA and MAS are planned as per slum population figures. We need to have correct identification of slums and its populations in every city to adequately plan the NUHM roll-out. We may take help from various government departments and slum mapping exercise through GIS tools to achieve it.



Mr. Gaurav Sharma explained the use of Geographical Information System (GIS) tools in mapping and planning of strategies and activities. He explained that this technology has been adequately used in four core cities of UHI. In seven scale-up UHI cities these have been used for monitoring purposes. We will have to see whether we can use it efficiently for the NUHM cities of the state. The job is technology oriented and requires a considerable amount of funding and a lot of time. Support of local knowledgeable people will also be required for this purpose.



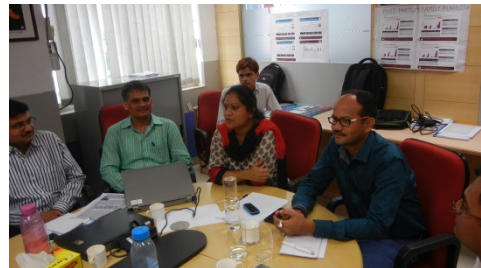
Dr. Gautam explained the concept of Health systems planning and health delivery systems from the government's perspective. He delved on the aspects of communities' expectations, availability and accessibility of health services at the community level and expansion of health services through well-planned Health & Nutrition days and Outreach camps. He reiterated that a well laid-out implementation planning only will lead to a successful NUHM in the state. For this, support of UHI is very important and all staffs supporting NUHM roll-out in districts and cities will have to work keeping these things in mind.



Mr. K.P. Singh explained the institutional arrangements of NUHM. He informed that with the cabinet approval, the NRHM is now rechristened as NHM and its two sub-missions are NRHM and NUHM. At the institutional level NUHM is just an additional arrangement over and above the NRHM. Expansion of the State Health Mission, State Health Society and subsequently that of District Health Society will have to be effected to carry-out this sub-mission of NUHM through the previous arrangements. He also explained that coordination between different departments dealing with health, nutrition, water, sanitation, drainage, linking roads, housing, livelihood, poverty alleviation and urban development along with the Urban Local Bodies (ULB) is very much required for successful implementation of NUHM.



Dr. Usha Gangwar explained the state planning figures for a clear conceptual understanding of the participants. She stressed upon the correct assessment of population figures for the cities and of slums which has created a lot of confusions at the district level health officials' level. It is sure to be discussed in ensuing DHS meetings and the Consultants and T.O. Monitoring should be well prepared with the census figures for specific cities. She also reiterated that maps of cities should be prepared with due caution so as to clearly define the urban municipal area and the listed, unlisted slums within its boundaries and out of it. Existing health facilities should be mapped along with their case-load figures. New UPHC have been allotted to districts and their preparation is on at the district levels. Consultants need to provide the district health officials with concrete evidences so as to establish the new facilities in a particular area. This will require a lot of preparation at their level with maps, coordination with different departments, factual assessment of existing health facilities and correct assessment of slum locations, slum populations & health needs of the slum dwellers. She expressed hope that the regular presence of UHI staffs at the divisional and district levels will help improve the coordination between different departments of MoHFW and between different government departments for successful implementation of NUHM.



Second day's sessions dealt with logistic and administrative arrangements for Consultants NUHM to be placed in hitherto non-UHI divisions and T.O. Monitoring visiting other districts for scaling-up of UHI strategies as well as to support NUHM roll-out in all districts of the state.

Ms. Kanchan explained the job responsibility of Consultants and T.O. Monitoring in new districts. She described following six tasks to be initiated at the earliest-

- Slum mapping and Health Facility mapping in NUHM cities.
- Facility data presentation (line graph preparation) for all districts.
- Database creation for routine static service delivery and Fixed Service Delivery Day information.
- Service providers training information and Advocacy efforts information database.
- Ensuring IEC material availability at health facilities of the cities.

It was explained to all participants that the good reputation of UHI with the government departments and officials is to be maintained at all levels with our sincerity, hard work and innovations.

With this, the orientation program concluded with a vote of thanks from Mr. Som Sharma.